



Australian Government
Australian Skills Quality Authority

REPORT

Audit report: Brighton Pacific Pty Ltd ●

Date: 11 April 2017



Organisation details

Organisation's legal name:	Brighton Pacific Pty Ltd
Trading name/s:	Technical Institute of Australia; Bespoke Grammar; Australia Institute of Business and Technology
RTO number:	41138
CRICOS number:	03430J

Audit team

Lead auditor:	Mrs Karen Noble
Assistant/s:	Mr Bert Hese

Audit details

Application number/s:	ADDVET0026115	
Audit number:	AUDREC0000529	
Audit reason	Post initial and addition to scope	
Address of site/s visited:	Level 3, 18 Mount Gravatt-Capalaba Road, Upper Mount Gravatt QLD 4122	
Date/s of audit:	11-13 April 2017	
Organisation's contact for audit:	Ms Fiona Kee f.kee@aibtglobal.edu.au	Chief Executive Officer 07 3188 9100
Clauses audited:	1.1, 1.2, 1.3, 1.7, 1.8, 1.13, 1.14, 1.16, 2.3, 2.4, 3.1, 4.1, 5.1, 5.2, 5.3, 7.3, 8.2. Clauses 1.15, 1.17-1.20, were scoped for audit but did not apply.	

Background

Current organisational structure (including senior management authorities):

Brighton Pacific Pty Ltd has been operating since 2014. Under its proprietary structure, the company operates 3 businesses, all related to delivering both ELICOS and VET training:

- Australia Institute of Business and Technology (AIBT)
- Bespoke Grammar
- Technical Institute of Australia (TIA)

Whilst Bespoke Grammar is an ELICOS business, TIA and AIBT are RTOs. Where AIBT is more focused on business and hospitality, TIA is focused on hands on trade qualifications training.

The Directors of the organisation have recently set up a new international registered training organisation that focuses on attracting an international market into the healthcare industry through AIBT-International. Brighton Pacific determined a demand for training healthcare professionals through needs analysis. The application for registration of AIBT-International is currently in progress.

In terms of a structural and operational plan, AIBT - International intends to rent 2 training rooms from AIBT, and will also be sharing all human resources and marketing materials creation and co-branded with AIBT.

Brighton Pacific Pty Ltd has two centres, one in Sydney (Ultimo) and one in Brisbane (Upper Mount Gravatt) with 412 current enrolments (total capacity 634 across both sites). The organisation has expanded and has rented level 2 of 18 Mt Gravatt Capalaba Road, Upper Mt Gravatt.

The organisation is supported by a staff of 60 administration, trainers, operations and administration, based in Australia and overseas.

Current business activities:

The CEO Mr Mark Vanwanathan runs Ace Aviation which trains the AVI30316 Certificate III in Aviation (Remote Pilot – Visual Line of Sight) and AVI50616 Diploma of Aviation (Aviation Management) with AIBT. Mr Vanwanathan is employed as a trainer/assessor by Brighton Pacific Pty Ltd and all assessment is conducted through Brighton Pacific Pty Ltd.

The organisation does not hold any outsourcing arrangements, although an agreement exists between Ace Aviation and Brighton Pacific for delivery of training services.

The organisation advised it is currently going through a due diligence process to purchase the RTO Pacific International College Pty Ltd, RTO no. 32510.

Core clients/ target groups:

- International students (90%)
- Domestic students (10%)

The organisation has applied to add superseded non-equivalent replacement qualifications to its scope of registration from the BSB and SIT Training Packages. It has also applied to add qualifications from new industry areas of MST, TLI and UEE training packages to its scope of registration.

Although the main purpose of this audit was for post-initial compliance monitoring, the qualifications on the application were considered as part of the audit scope and are referenced in the application ADDVET0026115.

Fee revenue:

The organisation operates under a fee for service revenue structure.

All known permanent delivery venues:

All training takes place at: Level 2 and 3, 18 Mount Gravatt Capalaba Road, Upper Mount Gravatt 4122

In preparing the audit report, consideration has been given and reference made, where relevant, to:

- Information provided by students as part of a student survey or interview.
- Information provided directly by Brighton Pacific Pty. Ltd to ASQA
- Existing information and records held by ASQA concerning Brighton Pacific Pty. Ltd .
- Information provided to ASQA's auditors and documentation reviewed during the site audit of Brighton Pacific Pty. Ltd conducted on 11 and 12 April 2017.
- Other publically available information - including but not limited to, information published on the RTO's and third party websites.

Audit Sample

Code	Training products	Mode/s of delivery / assessment*	Current enrolments
AVI30316	Certificate III in Aviation (Remote Pilot – Visual Line of Sight)	Face to face	20
BSB61015	Advanced Diploma of Leadership and Management	Face to face	10
BSB80315	Graduate Certificate in Leadership Diversity	Face to face	33
CHC33015	Certificate III in Individual Support	Face to face	7
CHC43015	Certificate IV in Ageing Support	Face to face	3
FNS60215	Advanced Diploma of Accounting	Face to face	6
MST50116	Diploma of Applied Fashion Design and Merchandising	Face to face	n/a
SIT40413	Certificate IV in Commercial Cookery	Face to face	32
SIT50112	Diploma of Travel and Tourism	Face to face	1
TLI60215	Advanced Diploma of Deployment Logistics	Face to face	n/a
UEE42711	Certificate IV in Air-conditioning and Refrigeration Servicing	Face to face	n/a

*Apprenticeship, Traineeship, Face to face, Distance, Online, Workplace, Mixed, Other (specify)

Interviewees

Name	Position	Training products
Ms Fiona Kee	Chief Executive Officer	Units from TLI, BSB qualifications
Ms Judy McBurney	Training & Compliance Manager	Units from TLI, BSB qualifications
Kenneth Ng	Trainer, Student Support	Units from TLI, BSB, SIT qualifications
Muhammed Wajihullah Syed	Trainer	BSB qualifications

Findings

Audit finding: Compliant

Report completed by: Mrs Karen Noble

Date: 12 April 2017

- The level of non-compliance considers the potential for an adverse impact on the quality of training and assessment outcomes for students.
- If non-compliance has been identified, this audit report describes evidence of the non-compliance.

Audit finding by Practice

Practice	Standards for RTOs 2015	Original Finding
Marketing/Recruitment	4.1	Compliant
Enrolment	5.1, 5.2, 5.3, 7.3	Compliant
Support and Progression	1.7	Compliant
Training and Assessment	1.1, 1.2, 1.3, 1.8, 1.13-1.18, 1.20	Compliant
Completion	3.1	Compliant
Regulatory Compliance / Governance	2.3, 2.4, 8.2	Compliant

About this Report

This report details findings against the *Standards for Registered Training Organisations 2015*.

Where evidence of non-compliance is identified, the Registered Training Organisation is accountable for identifying and correcting non-compliant practices and behaviours, particularly those that have had a negative impact on learners.

Correcting a non-compliance may require:

- correcting a process or system that has led to the non-compliance, and implementing a revised process or system
- identifying the impact on learners and carrying out remedial action for current and past learners